



PRIVACY POLICY

Preservation of your privacy is important to Sporting Family Change Foundation and we are committed to letting you know how we use your personal information and to making only responsible use of your data.

References to “we”, “us”, “you” or “our” in this Privacy Policy are references to Sporting Family Change Foundation, a charity registered in England and Wales, registered charity number: 1166319; and a company limited by guarantee registered in England and Wales, registered company number: 9075709.

We are the Data Controller of personal information that this policy applies to under the GDPR and Data Protection Act 2018. Please read this policy in conjunction with our Data Protection Policy (GDPR)

Parts of the site may ask you for more information so that you can use services or complete transactions. You’ll always be told when this information is being collected. In many cases, you’ll be asked to enter it – for example, an email address for correspondence. This information will only be used for the purposes stated.

Information about you

We will collect the following information from you when you or your organisation visits our website:

- enquires about our activities,
- leaves feedback
- registers as a member with us
- signs up to one of our services or events.

This may include your name, title, email address, postal address, telephone numbers, date of birth and job title. We may also ask for some additional, non-personal information.

If you enter your postal address, email or phone number into any of our online forms, we may use these details to contact you, unless you ask us not to. If you have given us your postal address or phone number and would prefer not to be contacted by these means, please email info@sportingfamilychange.co.uk

Our use of this Information

Your personal information will only be used to:

- let us contact you if we need to

- process your requests
- provide you with our services
- provide you with information relating to our services and all other services which we think you have expressed an interest in

We will also use this information to improve our website, as it shows us how you are using the site and helps us make the site work better for you.

We will share your information with our partners, if we are delivering a service together, which you have registered for E.g Family Fun Tuesdays with Southside.

We never share your information with other organisations for marketing, market research or commercial purposes, and we don't pass on your personal information to any other website.

Security

We will take reasonable precautions to prevent the loss, misuse or alteration of information you give us.

Communications about this service may be sent by e-mail. For ease of use and compatibility, communications (other than payments, where applicable) will not be sent in an encrypted form unless you require it and provide the certification to enable us to communicate with you in that way. E-mail, unless encrypted, is not a fully secure means of communication. Whilst we endeavour to keep our systems and communications protected against viruses and other harmful effects we cannot bear responsibility for all communications being virus-free.

What are cookies?

Like most websites, our site uses small data files stored on your computer called cookies. If they are used, they will only be used to assist the purposes set out in this privacy policy, but cookies will not be used if we do not consider them to be necessary. Please read our [Cookie Use Policy](#) for more information.

Disclosure of Information

We may disclose your personal information in the following circumstances:

- if we are under a duty to disclose or share visitors' personal data to comply with a legal obligation.
- for law enforcement purposes.
- to apply our terms of use and other agreements.

Visitors' Rights

Under the Data Protection Act you have the right to:

- ask us not to process your personal data

- see information we hold about you
- ask for inaccurate personal data to be corrected

For a copy of the personal information we hold about you, write to Sporting Family Change Foundation, 2 Dilton Close, Trowbridge, BA14 0FS. When we are satisfied of your identity we will send you a copy of your personal information that we are legally required to disclose.

Please contact us at the same address if you believe that information we hold about you is inaccurate and want it to be corrected.

Links to and from our website

Links within our site to and from other organisations' websites are not covered by this privacy policy.

If you visit another website from ours, please read their privacy policy to find out what it does with your information.

When you come to our website from another website, we may get personal information about you from the other website. Read those websites' privacy policies if you want to know about this.

Changes to our privacy policy

This privacy policy may be updated from time to time, so please check it periodically.

Other Information

If you would like us to correct or update any information, or if you would like information deleted from our records, then please email us at info@sportingfamilychange.co.uk

Last reviewed: April 2022
Next review: April 2023